

CAREOREGON
MEMBER ADVISORY COUNCIL
ORIENTATION



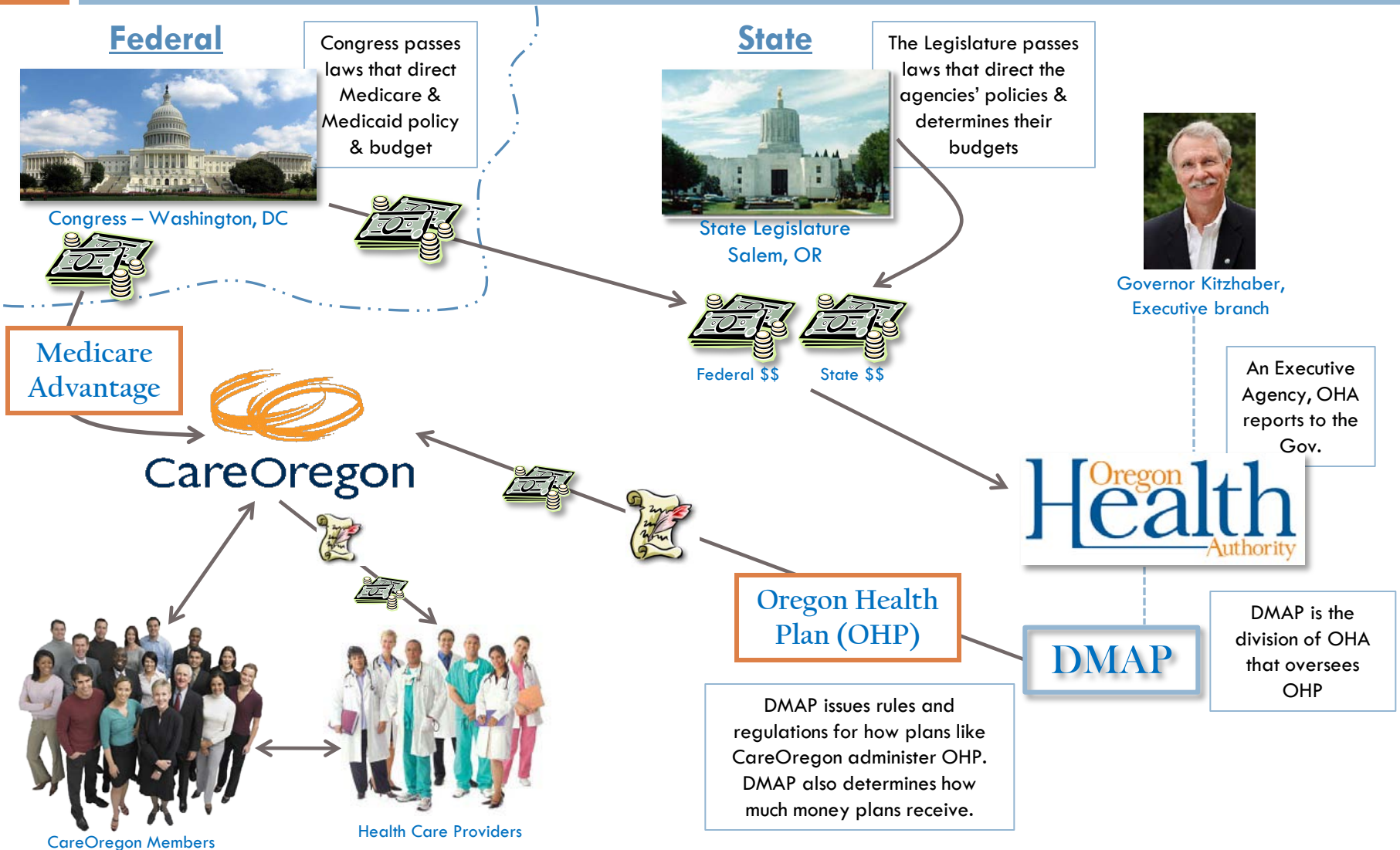
Key Terms

- OHP – the Oregon Health Plan
 - ▣ Same as “Medicaid”
- CareOregon Advantage
 - ▣ Same as “Medicare Advantage”
- DHS – Department of Human Services (Oregon)
 - ▣ DMAP – Division of Medical Assistance Programs
- DHHS – Department of Health & Human Services (US)
 - ▣ CMS – Centers for Medicare & Medicaid Services

What is CareOregon?

- CareOregon is a Medicaid managed care plan that provides health care services to its members through a network of community and private medical providers throughout the state.
- The State of Oregon contracts with CareOregon to manage the health care services of people enrolled in the Oregon Health Plan (Medicaid).
- The U.S. government contracts with CareOregon to manage health care services of people enrolled with CareOregon Advantage (Medicare Advantage).

So how does that work?



A little more about OHP

□ OHP Plus

- Pregnant Women
- Children under age 19
- People on TANF (temporary assistance for needy families)
- People receiving SSI
- Dual Eligibles – age 65 or older, blind, disabled and receiving income at or below SSI or in long term care

□ OHP Standard

- Adults who qualify based on income level
- Capped at a total of 60,000
- There is a lottery to fill available slots on Standard

There are about 500,000 Oregonians currently enrolled in OHP statewide.

CareOregon by the Numbers

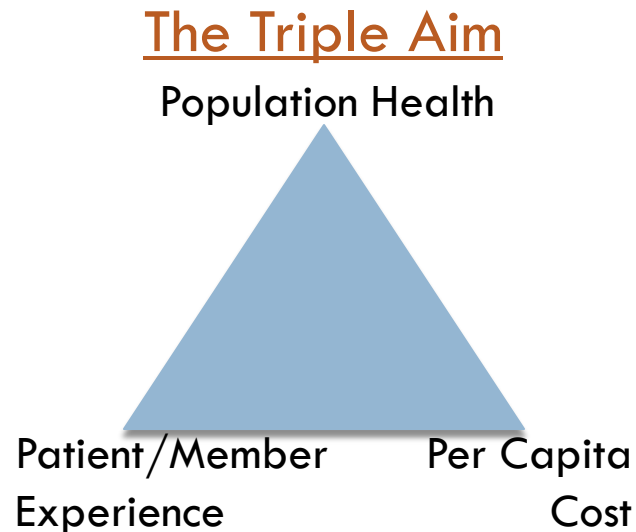
- **135,000**
Total number of CareOregon OHP members
- **6,000**
Total number of CareOregon Advantage members
- **57**
Total number of non-English languages spoken by CareOregon members
- **14**
Number of counties where CareOregon operates
- **66%**
Percent of CareOregon members who are 19 or younger

CareOregon's Vision

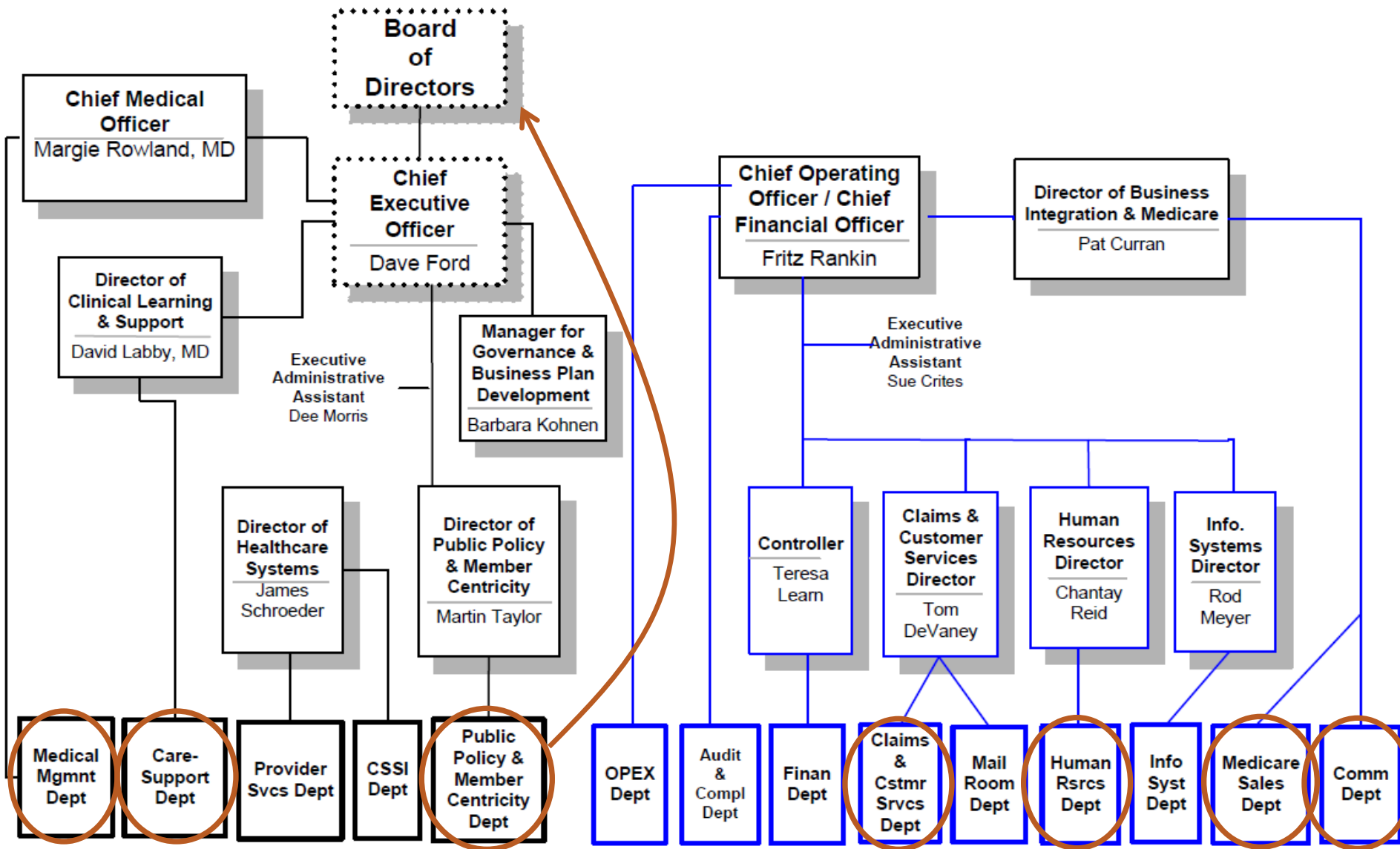
- Healthy Oregonians, regardless of their income or social circumstance

- How do we do that?

- What guides us?
 - SPIRIT values



How is CareOregon Organized?



How does the MAC fit into that?

- Just to name a few...
 - Customer Service
 - Human Resources
 - CareSupport & Medical Management
 - Medicare Sales
 - Communications
 - Public Policy & Member Centricity
- These are just the ones that we thought of. As you learn more about CareOregon, you will find others!

Questions?

THANK YOU!



CareOregon